



Company Policy Statement on Quality

The scope of our activities includes the design, procurement, storage, manufacture, transportation, supply and installation of lead, steel and various associated ancillary products.

Calder Industrial Materials is committed to the maintenance of a Quality Management System that conforms to the requirements of ISO9001:2015, to maintain a consistently high quality in all work undertaken.

We will provide quality products that meet or exceed customer specified, statutory and regulatory requirements.

Our commitment is to continually improve the effectiveness of the quality management system and we will demonstrate this through the establishment and monitoring of quality objectives.

We aim to make Calder Industrial Materials the preferred choice of our customers and will support this by:

- Continuously reviewing market demands and customer requirements and by maintaining awareness of industry best practice and competitor innovations.
- Encouraging feedback from both customers and employees with the aim of improving customer satisfaction.
- Ensuring effective communication on quality throughout the organisation to achieve a high awareness of quality performance.
- Publishing the Quality Policy and Quality Management System to all employees (and any other interested parties).
- Ensuring the competence, training and engagement of employees can effectively deliver and continuously improve the Quality Management System.
- Encouraging the active participation of all employees in the Company's continuous quality improvement programmes.
- Challenging senior management to put quality at the heart of the Company's strategy.

Signed

Paul McKeon
Managing Director
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